

Professional Services

Our services include:

Excede Upgrades

- Let us upgrade you to the latest version of Excede
- Services include system setup, system testing, virtual training, and more
- Onsite go-live support and training available upon request

Integrations via the Excede API

- Extend your Excede ecosystem with third-party tools and solutions
- Working with your REST API development team to provide Excede business logic consulting and API development support

Process Consulting

- Evaluate and optimize existing workflows and refine processes for efficiency
- Review Excede best practices and system configurations to eliminate manual entry and automate functions where possible

Data Services

- Various services are offerend including automation, bulk updates, merging data, eliminating unused records, and much more
- Building data feeds to automated transmission of pertinent Excede data to your third-party partners

New Server Setup

- Installation and configuration of your Microsoft® SQL Server™ software
- Server audit and evaluation of your Excede components if you're considering a hardware/ software upgrade
- Environment migration, including migrating SQL data, SSIS packages, data feeds and OEM integrations
- Consultation and migration to our Excede Hosted Services

Extending the benefits of Excede®

With Professional Services, you have access to expertise that goes far beyond "how-to" product support. Our team of highly skilled engineers and IT professionals are available to integrate third-party software via the Excede API, develop custom reports, configure your SQL Server, and manage upgrades. Our goal is to make sure you get the most out of your investment in our technology, maximize the use of our software, and empower your team to move forward with greater independence.

"The Procede Professional Services team is essential to maximizing the strength of the Procede product. They have helped our 12-store dealer group on projects big and small— and some of the solutions from the Professional Services group have actually been more robust than our initial project request!"

> Allan Beardsley, Vice President of Parts, Freightliner Northwest

Custom Reporting & Development

- Build complex reports and dashboards to meet operational needs
- Develop ad-hoc utilities for streamlined data input, requirements with third-parties, or simplify redundant processes.

Pricing Details

Consulting fees vary by project

Getting Started

If you are interested in leveraging Procede Software's Professional Services, please submit a work order request via our <u>Customer & Resources Portal</u>. Our Support and Professional Services team will review your dealership's needs and provide more information about consultant availability and pricing for these services.